User Guide

DOGSANDCATSONLINE

for South Australian veterinary practices

1. Account administration

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Register as a Vet As retermined, for the part of designed and destructions and the second of the second of the second of the based of the second of the based of the second of the based of the second of t	4 Enter your Last Name and Certificate Number (as issued by the Veterinary Surgeons Board of SA) Click on Check Identity
The system could not verify you as a Vet usin	If you receive a warning message at the top of the page stating that the system could not verify you (as a vet) please send an email to dcmb@sa.gov.au with your First Name, Surname and Certificate Number This will be verified with the VSBSA and the details added to the back end of DACO
	6 Enter required fields. All Fields with a asterisk is mandatory. Click on Submit Request





1. Setting Up Account



Created by Dog and Cat Management Board | Tuesday, 12 May, 2020

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	5 6 9	lag ar	Real Brits	Setter of Equivation		vet or microchip implanter
11	1					8
12			-	-		 If the applicant has completed
14	-			_	-	_ more than 10 procedures these can be added to page 2. The
15	1					Supervisor must complete the
Details of sup Name:	ervisor(s);					
Qualification:						
Qualification:	This ema	iil addr	ress is alrea	ty in u	se in DACO.	9 If you have an owner profile on
Calification: Stroature: Click CRE Click BACI	This ema Click I ATE to cre (to go bac	ail addr LOGIN rate and sk and s	ress is airea to access e other accou change the	ty in u listing nt that email t	se in DACO. account. t uses the same ema to one that is not in t	9 If you have an owner profile on DACO and you have used the same email address for this registration a pop up box will ask if you want to continue using the

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1. Setting Up Account







You are now logged in as a microchip implanter



Request Authorisation - Veterinarians & Microchip Implanters We Organization Double VET PLACTOR Authorisation Type We are not requesting Of Veterinariae () Microship Implanter antinelization From	this tutorial is to assist a practice administrator to request authorisation from a vet or microchip implanter so that they can assign microchip/desexing procedures to them Note: A microchip implanter cannot have desexing procedures associated to them
Search & Select Second To Select To Tepped addresses Second To Sec	Go to www.dogsandcatsonline.com.au and click on the login button Enter your username (your email address) and password and click Login If you have forgotten your password click on the forgotten your password hyperlink to reset it
NUME CONTINUE CONTINUE ACTIVE Image from: Image from: Image from:	6 Once logged in click on the Request Authorisation button

An authorisation request has been sent to Monie	Once the request has been completed you will see a note in a green banner at the top of the page stating that the request has been sent to the vet/microchip implanter
Voer request for Morica Swith to be associated with your clinic has been accepted by the user. Dog and Cat Masagemeier Board AEN 45 100 971 189 DOGSANDCATSONLINE W Commenced facts tached Tag of Cat Request that The result was associated from Production reviewser.	8 When the vet has approve the authorisation an email will be generated to the practice administrator email address
	9 Log into Dogs and Cats Online and click on the My Authorised Vets and Microchip Implanters button

wthorised Microd	hip implanters				Completed you will see a note in
Anna cath a thar result Marait Marait State 1		BRETHE TO LAR	cientes e	NETRICATION Contact Page 1 Jul 1 10 - Daming per page	a green banner at the top of the page stating that the request ha been sent to the vet/microchip implanter
h Ber anlera seiscarbigent?	Ou		Atlanet for *	1 0	1) When the vet has approve the authorisation an email will be
Monship teactor one: you animal have seconder microchip?	0 0	٢	Broker Menadap	LDM URING (HIER	generated to the practice administrator email address

1.4 Microchip Implanter/Vet Request Authorisation to a Clinic



1.4 Microchip Implanter/Vet Request Authorisation to a Clinic

Request Authorisation - Veterinary Clinics / Shelters	4
Watering is these that a function Function an automation report to you are to executed to a externary dest interter, perform the following dest: 1. Set the representation is stated from the depresentation 1. Set the representation is stated from the depresentation 1. Set the representation is stated from the depresentation 1. Set the representation is stated from the depresentation 1. Set the representation is stated from the depresentation 1. Set the representation is stated from the depresentation 1. Set the representation is stated from the depresentation 1. Set the representation is stated from the depresentation 1. Set the representation is stated from the depresentation 1. Set the representation is stated from the depresentation 1. Set the representation is stated from the depresentation 1. Set the representation is stated from the depresentation 1. Set the representation is stated from the depresentation 1. Set the representation is stated from the depresentation 1. Set the representation	From the Request Authorisation page type the name of the Clinic and the date the Authorisation is to commence. Click on the Request Authorisation button.
A request for authorisation has been sent to the selected clinic.	5 Once the request has been sent you will receive a notice at the top of your page
Vour request to be associated with DCMB VET PRACTICE has been accepted by the Organisation Dog and Car Management Board ABN 48 100 971 159 DOGSANDCATSONLINE W Stremment of Such Andree Stremment of Such Andree Stremment of Such Andree Stremment of Such Andree Stremment of Such Andree	6 Once the clinic has approved the authorisation you will be notified via email

1.4 Microchip Implanter/Vet Request Authorisation to a Clinic



1.5 Clinic - Complete an Authorisation from a Vet/Microchip Implanter



1.5 Clinic - Complete an Authorisation from a **Vet/Microchip Implanter**

1. Setting Up An Account



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From this page you can Request Authorisations, view Authorised Veterniarians and Microchip Implanters and view Outstanding Authorisations

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From this page you can Request Authorisations, view Authorised Veterniarians and Microchip Implanters and view Outstanding Authorisations

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1944	integral (895.2	sensorites team parts	sequent's during
	Minica Faultiner	Mchicle manage	independent	Notices Page 1141 No Speecper page

Inder the Outstanding Authorisations section click the ckbox to the left of the name and either Accept (if you approve the authorisation) or Reject (if you do not approve he Authorisation)

1.5 Clinic - Complete an Authorisation from a Vet/Microchip Implanter

This s Do you Microc	site says wish to authorise the s hip Implanters?	×	If you Accept the Authorisation a pop up box will appear to verify Click OK to proceed with the
	OK	Cancel	autionsation process
5. For animal coshipped ^{1 4} Microchip	® ra () == (7)	Actioned By * Minica hashine s *	8 Once the Vet or Microchip Implanter has been approved you will be able to see their name when allocating
the second se	0 8	MCD/M LOCA Sherris Caulteer	procedures to dogs and cats.

1.6 Microchip Implanter or Vet - Complete Authorisation from a Clinic



1.6 Microchip Implanter or Vet - Complete Authorisation from a Clinic



1.6 Microchip Implanter or Vet - Complete Authorisation from a Clinic

This site Do you wisl	says n to authorise the selec	ted Clinics?	Click OK to proceed
	ОК	Cancel	
			8
			the clinic will now be able to ent
ollowing are the list of veters	nary clinics you are currently associated to:		the clinic will now be able to ent records into DACO and assign procedures to your name
ollowing are the list of vetera how Previous Amoriations with theme - DCMB VET PRACTICE	nary clinics you are currently associated to:	UPDATE	the clinic will now be able to en records into DACO and assign procedures to your name

1.7 Create a New Practice and Users

1. Setting Up An Account



Dogs and Cats Online Training for Vets and Microchip Implanters This user guide is to help a Practice Administrator set up a new clinic and create users on Dogs and Cats Online



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The Dog and Cat Management Board will require information to create an organisation (clinic) on Dogs and Cats Online. A link requesting a clinic and adminstrator to be created can be found on the Board's <u>Vets guide</u> web page [dogandcatboard.com.au/ vets-guide].

Select the **Request access to Dogs** and **Cats Online** link

1.7 Create a New Practice and Users



1.7 Create a New Practice and Users

Search Users	From the Search User page you can search for users you (as practice administrator) have previously created and create a new user by clicking on Add User
Add User	8 There are two types of users profiles for clinics. A Practice Administrator who can request and approve authorisations for vets and microchip implanters, create users profiles, record information and search animals A Practice Staff user can only add records and search (update) animals records
This email address is already in use, please LOGIN to proceed. (You can reset your password if you have forgotten). If you require a different user account, select CREATE. If you wish to use a different email address, select BACK. CREATE BACK	9 If you create a user who has used their email address for their owner profile a pop up box will appear notifying you of this. You can either continue with the profile creation by clicking create or amend the user email address by clicking back

1.8 Practice Administrator - Deactivate Users



1.8 Practice Administrator - Deactivate Users

		•
earch Users		Enter the user details and click
where the	-	on Search
Las Legis Cuer B		
KARN KIR	Alle NGM	Ê
		5 Click on the Username to open
	Becar	the profile
International International Contractions of the International Internationa International International Internationa International Internationa International International	Beau New Anta Passa (ACNE Pastar Suff (B v) B	the profile
ANNANAN KAANA KAANANA Marina ang Citopo DOMB of ti	New And Passed in Incide Rulf	the profile
Maintain User	ten en e	the profile
Maintain User	New Yorks	the profile Check the Inactive box and click Save
Maintain User	Note And Note Not Note Note N	the profile Check the Inactive box and click Save
Maintain User	New York Note 1	the profile

1.8 Practice Administrator - Deactivate Users



2. Search and Update



2. Search and Update

		4
Search Animais		From the Search Animals page you are presented with basic search fields. If the
	Statistics -	animal is already microchipped search by the microchip number. You can open more fields by clicking on the Show Detailed Search button

			O M	O CH	@ Deg	Animal Type
	Owner Survame					Annual Name
	Suburt	0				Housing Address
	Microchip Number					Registration Number
	secondary ereel					minary trend
						Simple Printary Colour
	Secondary Exlour					Primary Colour
8 H	Sender					Annual Status
			0 10	0.94		De-Lesing Status
			- 24			Control Order

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When Searching for a record the '%' can be used as a wild card. This is helpful when searching for an address or name. Do not use the address suffix (Road, Street). For example, 1 Main% will show results for 1 Main Street, as well as 1 Main Road. It is essential that owners keep their details up to date so that when you search (using their current information) you are successful and finding their record. Do not be too prescriptive with your search as it is likely you will not find the record. Click search to bring up the results

2. Search and Update

NAME A	OWNER NAME	PRIMARY SEEED	PRIMARY COLOUR	GENDER	sumumit	COUNCIL
	-	Shibe Inc.	(fack	Penale	CONVICE	MOUNT SARER DISTRICT COUNCIL
1						
8						

Click on the Animal Name to open the record

Animal Type	Dog	Registration Status	RECESTERED
Tag Number	Lines	Animal Status	AT HOME
		in Transfer	False
Owner Summa	ry	Owner Council:	MOUNT BARKER DISTRICT COUNCIL
Full Name:	MERCA (CONTRACTOR)		
Mobile Phone No:	44034-0401111	Home Phone No:	
Animal Details		Animai Council:	MOUNT BARKER DISTRICT COUNCIL
Name of Animal *	THEA	Date Of Birth	12182-0118
Primary Breed	Shiba mu	Secondary Breed	
Primary Colour	Black	Secondary Colour	Tan
Distinguishing Features	(2003) (2003)	Gender	Female

From the update Update Animal Details page you can view the animals **Owner** Summary and Animal Details.

Scroll down to the Procedure section to update the details

is the animal de- sexed?	🔾 Yes 🔘 No				
Animal is exempt from de-sexing?					
Is the animal microchipped?	Yes O No		Actioned By *	Unknown	• 🔊 🖸
Microchip No *		0			
Does your animal have a secondary microchip? *	🔾 Yes 🛞 No				
Secondary Microchip No *		0			
			↓ ×		
Animal Status	At Home	•			

2. Search and Update

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From here a vet or practice staff can update the desexing information. If the animal was not desexed by you you can select either LOCM or Certificate Provided and enter the Vet that completed the procedure or unknown.

A vet can exempt an animal from desexing for growth reasons (for a period of 18 months) and, if in the opinion of the vet, the procedure would pose undue risk to the animal.

A Practice Staff, Vet or Microchip Implanter can update the Microchip information. For a Microchip Implanter, you can only update this information and assigned it to yourself. All three users can also add a secondary microchip number if implanted.

Both Vets and Practice Staff can update an animal status from At Home to Deceased. By providing this service you are alleviating the emotional trauma this has on some owners. Click Update Details once the updates are completed.

2. Search and Update

	Pillut .	NUMBER		Microchip Number/Desertig/D	*****		
	(Decoding)	distant of the		heighter	Telever	÷	
				Anicard Type	Munah		
No.44	Animal Tree	Annal Anna		-			-
And a	110		distant.	Alash.	Anto -		-
-	44666, 7998 149	10101764710910701		PERSONAL COLUMN		* *****	

microch



If you search for an animal and it status shows as 'Incomplete' you will not be able to update the record, unless the record was created by yourself/clinic. This means if another clinic created the microchip record you cannot update the desexing status as the owner has not completed the record to their owner profile

How to

(

The Dog and Cat Management Board has created flyers for clinics to give to clients informing them how to do this process.

If a clinic enters an owner's email address when recording information in Dogs and Cats Online the owner will also receive an email with instructions. This email sometimes goes to the owners 'junk folder' so please advise them to look there is the say they have not received the email.

Go to dogsandcatsonline.com.au
Select Register
Visual Visu

record as a new owner

cat inicrochip details to be kept updated on dogsandcatsoniine.com.au

'If you don't have internet access or an email address, contact your council for assistance.

*Select Forgotten your password to set a new one.



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Do you kno	w the council tag number?		۲	Yes () No	5
					disc number if it is known and
200000	Animal in system - FRITZ	is this the right a	nimal?		click Search. If a record is found and the name (of the dogs) is correct click Yes . If the information is different click No . The dog may be wearing the wrong disc. Cat's are not issued council registration discs
200000	Animal in system - FRITZ	is this the right a	nimat?		click Search. If a record is found and the name (of the dogs) is correct click Yes . If the information is different click No . The dog may be wearing the wrong disc. Cat's are not issued council registration discs
200000	Animal in system - FRITZ	is this the right a			click Search. If a record is found and the name (of the dogs) is correct click Yes . If the information is different click No . The dog may be wearing the wrong disc. Cat's are not issued council registration discs
200000 Animal Specifics Name of Animal *	Animal in system - FRIIZ	is this the right a NO		= @	click Search. If a record is found and the name (of the dogs) is correct click Yes . If the information is different click No . The dog may be wearing the wrong disc. Cat's are not issued council registration discs
200000 Animal Specifics Name of Animal 1 Trinury Bread 1	Animal in system - FRITZ	is this the right an NO		= 1	click Search. If a record is found and the name (of the dogs) is correct click Yes . If the information is different click No . The dog may be wearing the wrong disc. Cat's are not issued council registration discs
200000 Animal Specifics Name of Ammal * Trimey foreal *	Animal in system - FRIIZ YES	is this the right a NO Lass of sech * Decordary freed Escondary Lossof		= @ •	click Search. If a record is found and the name (of the dogs) is correct click Yes . If the information is different click No . The dog may be wearing the wrong disc. Cat's are not issued council registration discs

Is Deseved * Is the animal microchipped? * Microchip Number *	 ♥ Yes ○ No ♥ Yes ○ No 	Actioned By * Actioned By * Actioned By * Re-entar Microothip Number *	Unknown LOCM Certificate Provided Je Citigen	Clinic administrators can allocate procedures to any vet who is authorised to the clinic (see tutorials 1.4-1.6 for more information) or select LOCM or Certificate Provided and enter the name of the Vet/Microchip Implanter who completed the procedure
b the animal microchipped) * Microchip Number *	Tes O No 800112233445566	Actioned By * Pe-enter Microchip Number * Micro	N CM INSCRIM Initia Earlicher	A microchip number must be entered into DACO twice to ensure the right number is entered. It cannot be copied and pasted. It is recommended that when entering the number you copy it from the microchip's barcode sticker. A user can use a barcode scanner to enter this information if you have one.
Microchip Number # 50	0112233645566	Microchip Number * Microchip Number *	(1344556.) Numbers enternel dis mot	9 If the user re-enters the microchip number differently a warning message advises the user and you will not be able to save the record. Please make sure great care is taken in entering this information.

	A
Are you Yes No recording this for the breeder?	By adding the breeder details to a record enables the breeder to easily transfer the animal to the new owner without being
Is the Breeder a Registered Breeder? *	charged registration fees. If you select no to recording to the breeder a red warning message will appear. This is just information and will not prevent the record from being saved
	1
Is the Breeder a Registered Breeder? *	If you select No to the question of is the breeder registered (with the Dog and Cat Management Board) a warning message will appear. This is just information and will not prevent you from saving the record. Please enter the name of the breeder for the Dog and Cat Managements Board reference
	12
Is the Breeder a Registered Breeder? *	If the breeder is registered and the details are known click Yes to this question and then click Search
Membership Number *	

Search Breeder Gwrei Name Busineis Name Suburb Automad Assoc	Dop 34	equite to	Owiei Isrrame Brooder pitration Number Flo Date		Enter the information provided by the breeder. If searching by name just enter the surname. All breeders have a Breeder Registration Number (BRN) starting with DACO. Do not be
Saca E	Australia Governing Council of t Kancy SA	tw Cat			too perscriptive when entering information. Click Search to find the breeder
Verses haves	2 8 9 10	NUTRE OF A	AVTHORME ALLOC. (Digs 5A Digs 5A Digs 5A Digs 5A Digs 5A Digs 5A Digs 5A Digs 5A Digs 5A Digs 5A) EMPERTION 30000000 30000000 30000000 30000000 30000000 30000000 30000000 30000000 30000000 30000000 30000000 30000000 30000000 30000000 300000000	Click on the tick box to select the breeder information and click the Accept button
Owner Details Given Names * Contact Number	Fred	19	Suma	me • Jones	By searching and selecting a breeder the owner details will be pre populated. If you are recording this for an owner (not a breeder) these fields will need to be entered manually. Fields with an asterisk are mandatory.

Contract Destrolle	16
Tells * tell Gener Names * Find Gener Names * Find Final Matters Terrespondent Context Prive Matters Alternale Final Notifies Representer Final Notifies Prive Final Notifies	IMPORTANT: Whilst it is not a mandatory field, when entering owner details please enter an email as this will prompt DACO to send an email to the owner advising them to complete the microchip record to their name. Click Save
Warning × Australian microchip numbers are typically 15 digits, you may wish to re- check the microchip number to ensure you have entered it correctly.	All Australian microchips should be 15 digits. If the microchip number you have entered is not 15 digits you will receive a warning advising you of this. You can fix the number you have entered by clicking on Fix or if the microchip is not 15 digits click Non-Standard Microchip Number to proceed
How to complete a microchip record as a new owner Go to dogsandcatsonline.com.au 2 Select Register ' 2 Evold He to Register my new animal 3 Enter Microchip number and your Sumere 4 Ensure your dataits are correct 5 Ensure animal details are correct 6 Complete registration	The Dog and Cat Management Board has created flyers for clinics to give clients informing them how to complete a microchip record (into their name). You can order flyers by emailing dcmb@sa.gov.au